NERT Twitter Messaging: In An Emergency Reminder tips

How to craft a message:

mt LCAN – messages from staging areas to battalion station

- M: message number
- T: time you're sending it (military or am/pm or a/p for short)
- L: location
- C: condition
- A: action
- N: needs (place "N" in tweet)

Response from battalion station to staging area

- @person, Message number, received time
- Ask for more information if you need it. Start with @person, include Message number, time you're sending it Example: @sfnert M1R0800

Example of **mtLCAN** *tweet:* (underscores are just emphasizing there is a space) @SFFDB1_M1_915a_1345ocean&Granada_church_steeple_collapse_st_ imp_1ppl_trap_nert_resq/tr_1r6y_tx_area_in_lot_ocean&plymouth_n:trspt_ #nertdrill

shortened words:

| Dagar | **** | Tm | triago | Two treatment | Tran | twomanout |
|-------|--------|-----|--------|---------------|-------|-----------|
| Resq: | rescue | Ir: | triage | Tx: treatment | Irsp: | transport |

Tips:

- Stick to140 characters so small messages or texts will have a better chance of getting through internet/cell service/SMS service
- Shorten commonly used words to tell more
- When in doubt spell it out or ask for more information

SFFD/CCSF ACRONYMS & ABBREVIATIONS

| AC ACC ARC BC Batt Box Code 1 Code 2 Code 3 Cpt DEC DEM Dept Div DOC DOT DPH DPW EMS ERD | Assistant Chief (Division Chief) Animal Care and Control Department American Red Cross Battalion Chief Battalion Full box alarm At your convenience Respond immediately – with flow of traffic Emergency Response – Red lights & Siren Captain Department of Communication (911) Department of Emergency Management Department Division Department Operations Center Division of Training (SFFD) Department of Public Health Department of Public Works Emergency Medical Services Emergency Response District (SFFD does not use this term any longer but you still may hear it) Fire Department Operations Center | |
|---|--|--|
| FF FIB H20 HazMat HQ IC LCAN Lt METS Muni NERT PGE PD PIO PGE PD PIO PD PIO PD PIO PD SFPD SFPD SFPUC SIB Sta | Firefighter Fire in the Building Water Hazardous Materials Headquarters Incident Commander Location, Conditions, Actions, Needs Lieutenant Mayors Emergency Telephone System Municipal Railway Neighborhood Emergency Response Team Pacific Gas & Electric Police Department Public Information Officer People Radio/Dispatch Department of Communication (911) Salvation Army San Francisco Fire Department San Francisco Police Department San Francisco Police Department San Francisco Public Utilities Commission (Water and Sewage) Smoke in the building Station | |

Additional ACRONYMS & ABBREVIATIONS for NERT ASSESSMENT REPORTS ON TWITTER

| Bldg | Building |
|------|----------|
| Blk | Block |

| St | Street | • 2 | | |
|-------|-----------------------------|---------------------|---------|--------------|
| ETA | Estimated time of arrival | | | |
| TFL | Task Force leader - represe | ents the role of IC | for NER | T operations |
| Amb | Ambulance | | | |
| Trans | Transport | | | |
| T/D | Time/Date | | | |
| Reg | Request | | | |
| Rpl | Reply | | | |
| Resq | Rescue | | | |
| TR | Triage | | | |
| Tx | Treatment | | | |
| Trspt | Transport | | | 120 |
| Т | time | | | |
| Ν | need | | | |
| | | | | |

Twitter Acronyms/terms/Symbols

| (CONT) | Message continues |
|--------|---|
| # | Hash Tag |
| @ | lead symbol for twitter handle (i.e. @SFFDNERT) |

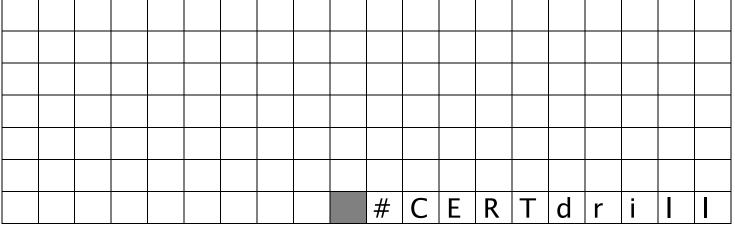
Create your Tweets - 140 Characters (including spaces)

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Create your Tweets - 140 Characters (including spaces)

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Create your Tweets - 140 Characters (including spaces)



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Create your Tweets - 140 Characters (including spaces)

<u>Create your Tweets - 140 Characters (including spaces)</u>

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Create your Tweets - 140 Characters (including spaces)

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